

Giana Dry Cleaners and Laundry

Terms and Conditions

DYEING

THE DRY CLEANER AND ITS CONTRACTOR DOES NOT ACCEPT RESPONSIBILITY FOR THE FOLLOWING:

1. Variation in shade from the samples provided. The colour chart is a guideline.
2. The resultant colour where the original colour is not white.
3. The original colour/shade/fabric will influence the final colour/shade.
4. Damage to fittings. Stitching unravelling. Loss of fittings that are loose and fall off.
5. Tearing and Fraying, especially along seams and possibly where material has been damaged by bleach, acid or sun damage. Couch Covers and lined items of clothing.
6. Hiding stains, marks or blemishes. Sun-faded fabric will not absorb the dye well.
7. Iron, deodorant, perfume marks, not always visible, can become more prominent.
8. Shrinkage. Dyeing is done at relatively high temperatures and may result in shrinkage to, in particular, garments labelled "Dry Clean Only."
9. Lightness of shade and in some cases a grey appearance, where the garment's fabric is of a natural and synthetic blend.
10. Please note: most of the time the stitching is not cotton and does not change colour at all. Please be informed that stitching will remain the original colour in most cases.